



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.clftpaedi.com](http://www.clftpaedi.com) or by calling 888-244-5096.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	NETWORK: \$500 single / \$1,000 family maximum for in-network providers and \$750 single / \$1,500 family maximum for out-of-network providers NO NETWORK: \$500 single / \$1,000 family maximum for hospitals and dialysis centers.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Your deductible starts over every January 1 <sup>st</sup> .
Are there other deductibles for specific services?	Yes, \$100 separate calendar year deductible for prescription drugs.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Your deductible starts over every January 1 <sup>st</sup> .
Is there an out-of-pocket limit on my expenses?	NETWORK: \$2,500, All out-of-pocket expenses combined \$6,350 individual, \$12,700 family maximum for in-network providers and \$10,000 for out-of-network providers NO NETWORK: \$2,000, All out-of-pocket expenses combined \$6,350 individual, \$12,700 family maximum for hospitals and dialysis centers.	The out-of-pocket limit is the most you could pay during a coverage period (one calendar year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Penalties, Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes specific coverage limits, such as limits on the number of office visits.
Does this plan use a network of providers?	Yes. For a list of physician and ancillary <b>preferred providers</b> , see <a href="http://www.osmahealth.com">www.osmahealth.com</a> or call 1-888-244-5096. For hospitals or dialysis centers, there is no network. The Plan calculates benefits from the Maximum Allowable Charge.	If you use an in-network doctor or other <b>provider</b> , this plan will pay some or all of the costs of covered services. Your in-network doctor may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See page 2 for how this plan pays different <b>providers</b> .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the <b>specialist</b> you choose without permission from this plan.

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.

Important Questions	Answers	Why this Matters:
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .



- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network physician charges \$1,500 for covered services and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use EPO or PPO **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
<b>If you visit a health care provider's office or clinic</b>	Primary care visit to treat an injury or illness	\$25 co-pay per visit	40% co-insurance	---None---
	Specialist visit	\$25 co-pay per visit	40% co-insurance	---None---
	Other practitioner office visit	\$25 co-pay per visit Spinal manipulation 50% co-insurance	40% co-insurance	12 visits per calendar year for spinal manipulation
	Preventive care/screening/immunization	No out-of pocket expense for Well Adult and Well Child services	100%	---None---
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	20% co-insurance	40% co-insurance	---None---
	Imaging (CT/PET scans, MRIs)	20% co-insurance	40% co-insurance	---None---

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
<b>If you need drugs to treat your illness or condition</b>  More information about <b>prescription drug coverage</b> is available at <a href="http://www.maxcarerx.com">www.maxcarerx.com</a> .	Generic drugs	After a \$100 calendar year deductible, \$10 co-pay. If the cost of the drug is \$70 or more your cost will be 40%.	100%	3 months supply (90 days) Greater of \$25 copayment or 40% after the deductible.
	Preferred brand drugs	After a \$100 calendar year deductible, \$20 co-pay. If the cost of the drug is \$70 or more your cost will be 40%.	100%	3 months supply (90 days) Greater of \$50 copayment or 40% after the deductible.
	Non-preferred brand drugs	After a \$100 calendar year deductible, \$20 co-pay. If the cost of the drug is \$70 or more your cost will be 40%.	100%	3 months supply (90 days) Greater of \$175 copayment or 40% after the deductible.
	Specialty drugs	Tier 1 \$125 co-pay per script 20% co-insurance Tier 2 \$175 co-pay per script 30% co-insurance	100%	---None---
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	20% co-insurance		The Plan calculates benefits from the Maximum Allowable Charge
	Physician/surgeon fees	20% co-insurance	40% co-insurance	---None---
<b>If you need immediate medical attention</b>	Emergency room services	\$100 co-pay 20% co-insurance		Co-pay waived if admitted in-patient The Plan calculates benefits from the Maximum Allowable Charge
	Emergency medical transportation	20% co-insurance		---None---
	Urgent care	\$25 co-pay	40% co-insurance	---None---

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max) The Plan calculates benefits from the Maximum Allowable Charge
	Physician/surgeon fee	20% co-insurance	40% co-insurance	---None---
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	20% co-insurance	40% co-insurance	---None---
	Mental/Behavioral health inpatient services	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max) The Plan calculates benefits from the Maximum Allowable Charge
	Substance use disorder outpatient services	20% co-insurance	40% co-insurance	---None---
	Substance use disorder inpatient services	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max) The Plan calculates benefits from the Maximum Allowable Charge
<b>If you are pregnant</b>	Prenatal and postnatal care	\$25 co-pay	40% co-insurance	Applies to the obstetrician only.
	Delivery and all inpatient services	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max) The Plan calculates benefits from the Maximum Allowable Charge

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
<b>If you need help recovering or have other special health needs</b>	Home health care	\$10 co-pay per day	40% co-insurance	Subject to post-service notification penalty (25% up to \$1,000 max)
	Rehabilitation services	20% co-insurance	40% co-insurance	See Facility fee (e.g. hospital room) for inpatient rehabilitation services
	Habilitation services	20% co-insurance	40% co-insurance	See Facility fee (e.g. hospital room) for inpatient habilitation services
	Skilled nursing care	20% co-insurance	40% co-insurance	60 visits per calendar year. Subject to post-service notification penalty (25% up to \$1,000 max)
	Durable medical equipment	50% co-insurance	50% co-insurance	Subject to post-service notification penalty (25% up to \$1,000 max)
	Hospice service	20% co-insurance	40% co-insurance	---None---
<b>If your child needs dental or eye care</b>	Eye exam	Not Covered	Not Covered	---None---
	Glasses	Not Covered	Not Covered	---None---
	Dental check-up	Not Covered	Not Covered	---None---

**Excluded Services & Other Covered Services:**

**Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)**

- Complications of a Non-covered Treatment
- Foreign Travel
- Exercise programs
- Cosmetic Services and Treatment
- Family, group, marital and religious counseling
- TMJ Syndrome
- Dental Care
- Infertility
- Surgical Sterilization Reversal

**Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)**

- Emergency Ambulance Service
- Prosthetics and Orthotics
- Pregnancy of Dependent Child

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.

### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at [1-888-244-5096]. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to file a **grievance**. A grievance is a complaint you have about your health insurer or plan. You have the right to file a written complaint to express your dissatisfaction or denial of coverage for claims under this health insurance.

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal**. An appeal is a request for your health insurer or plan to review a decision or a grievance again. For more information on the appeals process, call your state office of health insurance customer assistance at: 1-800-522-0071 or visit [www.ok.gov/oid](http://www.ok.gov/oid).

For questions about your rights or assistance, you can contact:

Frates Benefit Administrators  
13439 Broadway Extension Suite 110  
Oklahoma City, OK 73114  
1-800-850-7166

---

*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*

---

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

**Having a baby**  
(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,625
- Patient pays \$ 1,915

**Sample care costs:**

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

**Patient pays:**

Deductibles	\$1,000
Co-pays	\$75
Co-insurance	\$840
Limits or exclusions	\$0
<b>Total</b>	<b>\$1,915</b>

**Managing type 2 diabetes**  
(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$4,100
- Plan pays \$2,929
- Patient pays \$ 1,171

**Sample care costs:**

Prescriptions	\$1,500
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$730
Education	\$290
Laboratory tests	\$140
Vaccines, other preventive	\$140
<b>Total</b>	<b>\$4,100</b>

**Patient pays:**

Deductibles	\$500
Co-pays	\$425
Co-insurance	\$246
Limits or exclusions	\$0
<b>Total</b>	<b>\$1,171</b>

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No**. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No**. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes**. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Questions:** Call 1-888-244-5096 or visit us at [www.clftpaedi.com](http://www.clftpaedi.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.clftpaedi.com](http://www.clftpaedi.com) or call 1-888-244-5096 to request a copy.