



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.clftpaedi.com](http://www.clftpaedi.com) or by calling 888-244-5096.

Important Questions	Answers	Why this Matters:
<b>What is the overall deductible?</b>	NETWORK: \$1,000 single / \$2,500 family maximum for in-network providers and \$3,000 single, \$7,500 family maximum for out-of-network providers NO NETWORK: \$1,000 single / \$2,500 family maximum for hospitals and dialysis centers.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Your deductible starts over every January 1 <sup>st</sup> .
<b>Are there other deductibles for specific services?</b>	No	Because you don't have to meet deductibles for specific services, this plan starts to cover costs sooner.
<b>Is there an out-of-pocket limit on my expenses?</b>	NETWORK: \$3,000 single / \$8,500 family maximum for in-network providers and \$15,000 per individual for out-of-network providers NO NETWORK: \$3,000 single / \$8,500 family maximum for hospitals and dialysis centers.	The out-of-pocket limit is the most you could pay during a coverage period (one calendar year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
<b>What is not included in the out-of-pocket limit?</b>	Penalties, Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
<b>Is there an overall annual limit on what the plan pays?</b>	No	The chart starting on page 2 describes specific coverage limits, such as limits on the number of office visits.
<b>Does this plan use a network of providers?</b>	Yes - for a list of physician and ancillary <b>preferred providers</b> - see <a href="http://www.osmahealth.com">www.osmahealth.com</a> or call 1-888-244-5096. For hospitals or dialysis centers, there is no network. The Plan calculates benefits from the Maximum Allowable Charge.	If you use an in-network doctor or other <b>provider</b> , this plan will pay some or all of the costs of covered services. Your in-network doctor may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See page 2 for how this plan pays different <b>providers</b> .
<b>Do I need a referral to see a specialist?</b>	No. You don't need a referral to see a specialist.	You can see the <b>specialist</b> you choose without permission from this plan.
<b>Are there services this plan doesn't cover?</b>	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <b>excluded services</b> .

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- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan’s **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven’t met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network physician charges \$1,500 for covered services and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use EPO or PPO **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
<b>If you visit a health care provider’s office or clinic</b>	Primary care visit to treat an injury or illness	\$35 co-pay per visit	50% co-insurance	---None---
	Specialist visit	\$35 co-pay per visit	50% co-insurance	---None---
	Other practitioner office visit	\$35 co-pay per visit Spinal manipulation 50% co-insurance	50% co-insurance	12 visits per calendar year for spinal manipulation
	Preventive care/screening/immunization	No Charge for Well Adult and Well Child.	Not covered	---None---
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	20% co-insurance	50% co-insurance	---None---
	Imaging (CT/PET scans, MRIs)	20% co-insurance	50% co-insurance	---None---
<b>If you need drugs to treat your illness or condition</b>  More information about <b>prescription drug coverage</b> is available at <a href="http://www.maxcarerx.com">www.maxcarerx.com</a> .	Preferred generic drugs Non-preferred generic drugs	\$0 co-pay \$15 co-pay	Not covered	3 months supply (90 days) Preferred generic \$0 copayment Non-preferred generic \$35 copayment.
	Preferred brand drugs	\$40 co-pay	Not covered	3 months supply (90 days) \$100 copayment.
	Non-preferred brand drugs	\$60 co-pay	Not covered	3 months supply (90 days) \$150 copayment.

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Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
	Specialty drugs	Tier 1 \$125 co-pay per script 20% co-insurance Tier 2 \$175 co-pay per script 30% co-insurance	Not covered	---None---
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	20% co-insurance		The Plan calculates benefits from the Maximum Allowable Charge.
	Physician/surgeon fees	20% co-insurance	50% co-insurance	---None---
<b>If you need immediate medical attention</b>	Emergency room services	\$100 co-pay 20% co-insurance		Co-pay waived if admitted in-patient The Plan calculates benefits from the Maximum Allowable Charge.
	Emergency medical transportation	20% co-insurance		---None---
	Urgent care	\$35 co-pay	50% co-insurance	---None---
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max). The Plan calculates benefits from the Maximum Allowable Charge.
	Physician/surgeon fee	20% co-insurance	50% co-insurance	---None---
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	20% co-insurance	50% co-insurance	---None---
	Mental/Behavioral health inpatient services	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max). The Plan calculates benefits from the Maximum Allowable Charge.
	Substance use disorder outpatient services	20% co-insurance	50% co-insurance	---None---
	Substance use disorder inpatient services	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max). The Plan calculates benefits from the Maximum Allowable Charge.

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<b>If you are pregnant</b>	Prenatal and postnatal care	20% co-insurance	50% co-insurance	---None---
	Delivery and all inpatient services	20% co-insurance		Subject to post-service notification penalty (25% up to \$1,000 max). The Plan calculates benefits from the Maximum Allowable Charge.
<b>If you need help recovering or have other special health needs</b>	Home health care	20% co-insurance	50% co-insurance	Subject to post-service notification penalty (25% up to \$1,000 max).
	Rehabilitation services	20% co-insurance	50% co-insurance	See Facility fee (e.g. hospital room) for inpatient rehabilitation services.
	Habilitation services	20% co-insurance	50% co-insurance	See Facility fee (e.g. hospital room) for inpatient habilitation services.
	Skilled nursing care	20% co-insurance	50% co-insurance	60 visits per calendar year. Subject to post-service notification penalty (25% up to \$1,000 max).
	Durable medical equipment	50% co-insurance	50% co-insurance	Subject to post-service notification penalty (25% up to \$1,000 max).
	Hospice service	20% co-insurance	50% co-insurance	---None---
<b>If your child needs dental or eye care</b>	Eye exam	Not Covered	Not Covered	---None---
	Glasses	Not Covered	Not Covered	---None---
	Dental check-up	Not Covered	Not Covered	---None---

**Excluded Services & Other Covered Services:**

**Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)**

- Complications of a Non-covered Treatment
- Foreign Travel
- Exercise programs
- Cosmetic Services and Treatment
- Family, group, marital and religious counseling
- TMJ Syndrome
- Dental Care
- Infertility
- Surgical Sterilization Reversal

**Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)**

- Emergency Ambulance Service
- Prosthetics and Orthotics
- Pregnancy of Dependent Child

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### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-888-244-5096. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to file a **grievance**. A grievance is a complaint you have about your health insurer or plan. You have the right to file a written complaint to express your dissatisfaction or denial of coverage for claims under this health insurance.

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal**. An appeal is a request for your health insurer or plan to review a decision or a grievance again. For more information on the appeals process, call your state office of health insurance customer assistance at: 1-800-522-0071 or visit [www.ok.gov/oid](http://www.ok.gov/oid).

For questions about your rights or assistance, you can contact:

Frates Benefit Administrators  
13439 Broadway Extension, Suite 110  
Oklahoma City, OK 73114  
1-800-850-7166

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*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*

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**About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

**Having a baby**  
 (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$4,460
- Patient pays \$ 3,080

**Sample care costs:**

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

**Patient pays:**

Deductibles	\$1,900
Co-pays	\$100
Co-insurance	\$1,080
Limits or exclusions	\$0
<b>Total</b>	<b>\$3,080</b>

**Managing type 2 diabetes**  
 (routine maintenance of  
 a well-controlled condition)

- Amount owed to providers: \$4,100
- Plan pays \$2,209
- Patient pays \$ 1,891

**Sample care costs:**

Prescriptions	\$1,500
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$730
Education	\$290
Laboratory tests	\$140
Vaccines, other preventive	\$140
<b>Total</b>	<b>\$4,100</b>

**Patient pays:**

Deductibles	\$1,000
Co-pays	\$745
Co-insurance	\$146
Limits or exclusions	\$0
<b>Total</b>	<b>\$1,891</b>

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## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No**. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No**. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes**. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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